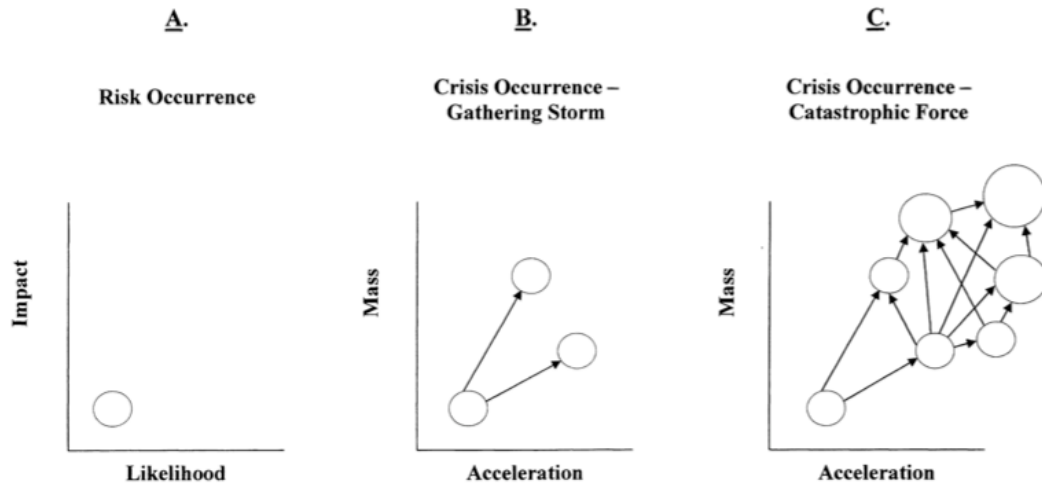
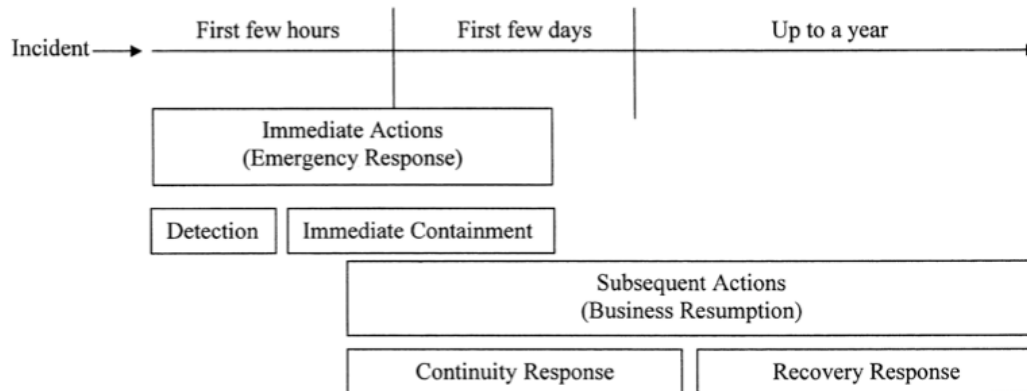


Risk/Crisis Acceleration



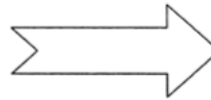
Source: Paul L. Walker, William G. Shenkir & Thomas L. Barton, *Enterprise Risk Management: Pulling It All Together* 100 (2002). Reprinted with permission.

Critical Incident Management



Crisis and Emergency Plans

- Crisis Management Plan
- Emergency Management Plan
- Crisis/Emergency/Incident Management Teams
- Media and Communications Management Plan



Business Continuity Plan

- Continuity Management Team
- Infrastructure Disaster
- Recover Plans
- Workarounds

Recovery Plan

- Recovery activities
- New process development/process improvement
- Post-incident review
- Deactivation